

PULSE

The latest beat within phs



This latest edition of the **phs** customer newsletter is all about community. From supporting local charities to looking after our environment, **phs** are committed to doing the right thing.

Donating presents with the Giving Tree



A partnership with [Kids Out charity](#) has seen **phs** employees donate presents to children who have had to flee their homes and are living in shelters; mainly due to domestic violence.

There were four trees across **phs**, in Caerphilly (pictured above), Golborne, Tamworth, and Birch Coppice. Employees who wished to take part could take a tag and return it with a much wished for present.

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Time for a fresh air approach in classrooms



phs has commissioned new independent research which looks at the challenge's schools across the UK face to keep the air in their classrooms clean, healthy, and free from COVID-19.

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Award winning customer service

John Hall, **phs** Customer Service Team Manager, recently won Support Person of the Year at the [Welsh Contact Centre Forum Awards 2021](#). John and his team work hard to support **phs** customers, so it's great to see this recognised by industry leaders.



Making Ronald McDonald House festive for families



To help make the house feel as festive as possible at [Ronald McDonald's Cardiff House](#), **phs** Greenleaf donated four Christmas trees to the house.

[Ronald McDonald's Cardiff House](#) provides a comfortable and convenient place for families to stay while their children are being treated in the adjacent Noah's Children's Hospital.

Everything you need to know about Period Equality

Period poverty sadly effects a large proportion of the population, with **1 in 14 girls*** saying they have missed schools as they could not afford or access period products.

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Sustainable hygiene services

At **phs**, we want to do the right thing for both our customers and the environment; providing sustainable solutions which lead the industry. Our latest CSR report discusses our 2021 achievements, and our plans for the future.

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£770 raised for Children in Need



With everything from homemade Pudsey Cakes to Best Costume Awards on offer, **phs** Head Office employees raised £385 for Children in Need 2021. This was match funded by **phs** to bring the grand total to £770.



Tips and Advice from across phs Group

- [What are the electrical testing rules for home workers?](#)
- [How to claim back 130% of the cost of a new baler or compactor from UK Government](#)
- [Are you aware of these unexpected home move costs?](#)
- [How to look after industrial workwear during winter](#)

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